

## **IMPORTANT UPDATE FROM VALUEOPTIONS**

### **Faxing Information to ValueOptions**

Please follow the direction provided to get authorization requests to ValueOptions:

- For all Mental health/Substance Abuse (except inpatient) requests fax to :  
**919-461-0599**
- For all CAP/TCM/DD requests fax to: **919-461-0669**
- For all Health Choice requests fax to: **919-379-9035**

**PLEASE USE THE CORRECT FAX NUMBER FOR EACH REQUEST. DO NOT USE ANY OTHER FAX NUMBER UNLESS DIRECTED TO BY VALUEOPTIONS.**

**NOT USING THE APPROPRIATE NUMBER FOR THE APPROPRIATE REQUEST WILL DELAY A RESPONSE TO YOUR REQUEST.**

**THANK YOU FOR YOUR ATTENTION TO THIS REQUEST**